



CHEYENNE REGIONAL HEALTH SYSTEM ACCOLADES

Calendar Year 2024

Information current as of November 2024.
For more information, please visit: cheyenneregional.org/awards.

HOSPITAL QUALITY AWARDS: CALENDAR YEAR 2024 **Healthgrades named among the top 10% in the nation for** **gastrointestinal surgery for seven years in a row**

- Recipient of Gastrointestinal Surgery Excellence Award (2019-2025)

CRMC received the following specialty quality awards from **Healthgrades:**

- Gastrointestinal Surgery Specialty Excellence Award in 2025

CRMC also received top 5-star ratings from Healthgrades **for the following services:**

- Treatment of Heart Failure for 11 years in a row (2015-2025)
- Treatment of Heart Attack for seven years in a row (2019-2025)
- Total Knee Replacement in 2025
- Treatment of Stroke in 2025
- Treatment of Chronic Obstructive Pulmonary Disease in 2025
- Treatment of Bowel Obstruction for six years in a row (2020-2025)
- Treatment of Sepsis in 2025

Ranked as the top geriatric hospital in the state of **Wyoming**

U.S. News & World Report evaluated 1,489 hospitals for the treatment of older adults and ranked for care of senior patients 75 and older. The ranking, published in July, used data from Medicare and other sources to find the top hospitals in 12 specialties.

Received a CMS 5-star rating for cleanliness

CMS's Patient survey (HCAHPS) listed hospital ratings based on the Hospital Consumer Assessment of Healthcare Providers and Systems surveys. This is a national, standardized survey of hospital patients about their experience during a recent inpatient hospital stay. The surveys were completed between October 2022 and September 2023.

Received a CMS 4-star quality rating

The CMS rating system evaluates hospitals based on various quality measures, including mortality rates, safety of care, readmissions and patient experience. CRMC has surpassed national averages in preventing mortality, ensuring safety and enhancing patient experience.

Received the American Heart Association's Get with the **Guidelines Gold Plus Quality Achievement Award**

This award was achieved through our commitment to improving outcomes for patients with heart failure, meaning reduced readmissions and more healthy days at home.

Recognized on the American Heart Association's Target: **Heart Failure Honor Roll**

Hospitals on the Honor Roll meet specific criteria that improve medication adherence, provide early follow-up care and coordination and enhance patient education.

Placed on the American Heart Association's Target: Type **2 Diabetes Honor Roll** for ensuring patients with type 2 diabetes receive the most up-to-date, evidence-based care when hospitalized due to heart disease or stroke.

Newsweek announces americas's best in state hospitals **2025**

Newsweek and Statista announced America's Best-in-State Hospitals 2025. The rankings were compiled using quality metrics from the Centers for Medicare & Medicaid Services (CMS) and the AHA Annual Survey of Hospitals Database, a nationwide online survey among medical professionals, results from HCAHPS patient experience surveys and a voluntary PROMs (Patient-Reported Outcome Measures) implementation survey. CRMC Ranked 3rd in Wyoming.

Cheyenne Regional Medical Center Is honored for digital **excellence**

CRMC proudly announces their Level 8 achievement for the Ambulatory survey selection of the Most Wired Digital Excellence Award. Among the almost 48,000 facilities represented, CRMC distinguished itself by ranking above peers in critical categories such as analytics and data management, population health, infrastructure and patient engagement. The survey evaluates the adoption, integration, and impact of technologies across healthcare organizations, from early-stage adopters to industry leaders.



**Cheyenne Regional
Medical Center**

We Inspire Great Health!

ACHIEVEMENTS: CALENDAR YEAR 2024

Revolutionizing healthcare in Cheyenne

CRMC launched its Mobile Integrated Health (MIH) program in February of 2024, aiming to transform healthcare delivery in the Cheyenne community. MIH utilizes collaborative, interdisciplinary teams to provide patient-centric, evidence-based care at convenient locations, addressing specific healthcare needs within Laramie County and Wyoming. By integrating Community Paramedicine, the program enhances access to primary care and efficiently addresses social determinants of health.

CRMC launches Crāv-A-Bowl food truck

Developed by CRMC's culinary team and launched in June of 2024, Crāv-A-Bowl offers a diverse menu featuring soup, salad, ramen, rice, acai and upcoming breakfast bowls. All dishes are designed to cater to a wide range of tastes. This culinary venture brings a fusion of healthy, delicious and affordable cuisine to the community.

CRMG unveils new comprehensive care clinic: CRMG Orthopedic & Surgical Specialists

This clinic, formerly known as Wyoming Orthopedics and Sports Medicine, opened on the fifth floor of CRMC's Medical Office Building in August of 2024. Integrating various specialties, including General, Plastic, Reconstructive, Cosmetic and Hand Surgery, Pain Management, Orthopedic, Physical Therapy and Occupational Therapy, signifies a shift towards collaborative healthcare delivery. By consolidating these services under one roof, CRMG Orthopedic & Surgical Specialists aims to provide enhanced care that is tailored to each patient's needs. Convenient parking options, including level E of the parking garage and valet services at the front entrance, will make accessing care at the new clinic effortless.

CRMC now offers advanced tests supporting diagnosis of allergy and autoimmune diseases

The newly introduced blood tests encompass the ImmunoCAP™ Specific IgE whole allergen tests and ImmunoCAP™ Specific IgE allergen component tests for environmental and food allergies. The outcomes from these cutting-edge allergy diagnostic tests empower specialists and healthcare providers to distinguish genuine allergic sensitivities from cross-reactivity, evaluate the risk of systemic reactions like anaphylaxis, recognize allergic triggers that may induce asthma exacerbations, minimize false positives and inform future therapy decisions. The introduction of these advanced diagnostic tests marks a significant stride in enhancing the diagnostic capabilities at CRMC.

CRMC unveils state-of-the-art hybrid operating room

This new cutting-edge Hybrid Operating Room opened in July of 2024, integrating the latest in medical technology. Equipped with Phillips ClarityIQ technology, this new hybrid operating room reduces X-ray exposure by an impressive 50% to 85%, prioritizing patient and staff safety while maintaining exceptional image quality. The Hybrid Operating Room boasts two 55" high-definition monitors, facilitating crystal-clear images and video playback for enhanced visualization during procedures. Utilizing the Phillips Azurion 7 system, the room offers conical CT scans, rotational imaging and advanced 3D reconstructions of vessels and structures, setting a new standard in precision healthcare.

Introducing the Nuvision Ice Catheter for enhanced cardiac procedures at CRMC

Dr. Lawand, an electrophysiologist at CRMC and CRMG's Heart and Vascular Institute, utilized the cutting-edge Nuvision ice catheter for Watchman procedures for the first time in August of 2024. This marks a significant milestone as CRMC becomes the pioneering hospital on the front range to introduce this revolutionary technology. The Nuvision ice catheter, developed by Biosense Webster under J&J MedTech, sets a new standard in cardiac care by offering unparalleled advantages. This state-of-the-art catheter provides superior imaging quality and precise navigation capabilities during Watchman procedures. Its advanced ultrasound features enable exceptional clarity in the real-time visualization of cardiac structures, enhancing procedural accuracy and reducing the risk of complications.

CRMC hosts first annual Navigating Diabetes Symposium

CRMC will host the first annual Navigating Diabetes Symposium in November of 2024. This comprehensive event is designed to provide valuable education, resources and support for adults and children with diabetes. The symposium will feature two tracks: one for adults and one for youth patients up to age 19.

Cheyenne Regional Medical Center announces launch of state-of-the-art emergency department blood kiosk

In October, CRMC launched its new emergency department blood kiosk. Previously, the process of obtaining blood products for patients in critical need could take up to nine minutes, posing risks during emergencies. With the new blood kiosk, emergency room staff can now access and administer blood in just 30 seconds, vastly improving response times and reducing the risk of complications for patients. This breakthrough is made possible by a generous grant from the CRMC Foundation.

CRMC honored for digital excellence

CRMC is proud to announce our Level 8 achievement for the Ambulatory survey selection. The Digital Health Most Wired survey and recognition program serves as a comprehensive "Digital Health Check-up" for healthcare organizations globally. As success in digital health increasingly influences patient care quality, the CHIME Digital Health Most Wired survey reflects the progress of leading healthcare providers as they reshape healthcare for the future. This achievement extends beyond information technology, symbolizing a collective organizational commitment to enhancing healthcare through advanced digital health strategies.