



Centers for Medicare & Medicaid Services Rating

- A top 5-star hospital for quality by the Centers for Medicare & Medicaid Services; January 2020.

Healthgrades Awards

Healthgrades, a national hospital and health system quality ratings organization:

- 2019 and 2020 America's 250 Best Hospitals Award.™ (The distinction places CRMC in the top 5 percent of more than 4,500 hospitals assessed nationwide for its superior clinical performance.)
- America's 100 Best Hospitals for General Surgery for 2020.
- Top 5% of hospitals in the nation for overall pulmonary services for 2019-2020 and for being among the top 10% in the nation for overall pulmonary services for 2017-2020.
- Top 10% of hospitals in the nation for cardiology services, stroke treatment, gastrointestinal services and general surgery for 2019-2020.
- Awarded CRMC the following specialty awards:
 - Pulmonary Care Excellence Award™ for 4 Years in a Row (2017-2020)
 - Stroke Care Excellence Award™ for 2 Years in a Row (2019-2020)
 - Gastrointestinal Care Excellence Award™ for 2 Years in a Row (2019-2020)
 - General Surgery Excellence Award™ for 2 Years in a Row (2019-2020)
- Recognized CRMC as a top five-star recipient for the following:
 - Treatment of respiratory failure (2013-2020)
 - Colorectal surgeries (2017-2020)
 - Esophageal/stomach surgeries (2019-2020)
 - Treatment of pulmonary embolism (2019-2020)
 - Treatment of bowel obstruction (2020)
 - Treatment of pancreatitis (2020)
 - Hip fracture treatment (2019-2020)
 - Coronary interventional procedures (2020)
 - Treatment of heart attack (2019-2020)
 - Treatment of heart failure (2015-2020)
 - Treatment of stroke (2018-2020)
 - Treatment of sepsis (2011-2020)
 - Treatment of pneumonia (2012-2020)

Awards & Achievements for 2019-2020

- **First hospital in Wyoming to receive Chest Pain Certification from The Joint Commission.** The certification is considered the Gold Seal of Approval for hospital's that diagnose and treat patients with chest pain, including heart attacks and other acute coronary syndromes
- **Laboratory was accredited** by the College of American Pathologists and the American Association of Blood Banks (January 2020) and The Joint Commission (February 2020).
- **Received American College of Radiology (ACR) accreditation** in Nuclear Medicine and for PET/CT, MRI, Ultrasound and CT. CRMC was also designated by the ACR as a Designated Lung Cancer Screening Center (for its CT). ACR accreditation is recognized as the gold standard in Medical Imaging.
- **Designated as a Primary Stroke Center** by The Joint Commission and the American Heart Association/American Stroke Association. CRMC earned the Joint Commission's Gold Seal of Approval and the American Heart Association/American Stroke Association's Heart-Check mark for Advanced Certification for Primary Stroke Centers.

For more information, please visit:
cheyenneregional.org/awards.

- **Received Magnet Recognition.** The Magnet program recognizes organizations that align their goals to improve patient outcomes and deliver the best care.
- **Cardiovascular service line was jointly recognized by the American Heart Association/American Stroke Association and U.S. News & World Report** for superior cardiac and stroke care in the magazine's 2019 edition of Best Hospitals.
- **Presented with the American Heart Association/American Stroke Association's 2020 Get With The Guidelines® Heart Failure Gold Plus with Target: Type 2 Diabetes Honor Roll Achievement Award.** This award recognizes CRMC's commitment to ensuring heart failure patients receive the most appropriate treatment according to nationally recognized, research-based guidelines, with the goal of speeding recovery and reducing hospital readmissions for heart failure patients. This was the third year in a row that CRMC received a Get With The Guidelines award for heart failure care.
- **Presented with the American Heart Association/American Stroke Association's 2020 Get With The Guidelines® Stroke Gold Plus with Honor Roll and Target: Type 2 Diabetes Honor Roll Achievement Award.** The goal of the Get With The Guidelines stroke program is to speed recovery and reduce death and disability for stroke patients. This was the fifth year for CRMC to receive a stroke care award.
- **Presented with the American Heart Association/American Stroke Association's 2020 Get With The Guidelines® 2020 Get With The Guidelines® Resuscitation Adult Gold Plus Achievement Award.** This award recognizes CRMC's commitment to ensuring patients receive the most appropriate resuscitation treatment according to nationally recognized, research-based guidelines, following an in-hospital or out-of-hospital event. This was the second year in a row for CRMC to receive a resuscitation award.
- **Cheyenne Regional's Performance Improvement team had an abstract published in the international journal BMJ Open Quality,** which is dedicated to publishing high-quality, peer-reviewed healthcare improvement work. The abstract summarized how Lean principles were used to eliminate nearly an hour of wait time for patients being admitted from our Emergency Department to the inpatient tower units. The results were also shared at the

Institute for Healthcare Scientific Symposium in December.

Innovative Technology and Care: 2018-2020

- **Opened an all-new MRI Suite, Radiology Care Unit and Ultrasound Department, designed to enhance patient care and comfort. A new state-of-the-art Philips Ingenia Ambition 1.5T X MRI machine was also installed.** The new machine is the first and only one of its kind in Wyoming and includes a wide-bore opening, an audio-visual experience to help patients relax, feet-first entry for most scans, more detailed images and complex scans in less time.
- **First facility in Wyoming to install a Mamava breastfeeding pod** to offer visiting moms a secure, clean and private space to nurse their babies or pump breast milk.
- **First hospital in Wyoming to implant the Micra,** the world's smallest pacemaker.
- **First hospital in Wyoming to implant the Inspire sleep therapy device.**
- **First hospital in Wyoming to perform the Intracept procedure** for low back pain.
- **First hospital in Wyoming to implant a CardioMems™ HF device,** a small pulmonary artery pressure sensor that can be used to treat a select group of heart failure patients.
- **CRMC began offering a real-time nerve monitoring system** shown to significantly improve outcomes related to continence and sexual function after robotic prostatectomies.
- **Launched its first-ever remote patient monitoring system for congestive heart failure patients.**
- **Million Hearts® Cardiovascular Disease Reduction Model:** Cheyenne Cardiology Associates (CCA) was one of 516 medical clinics from across the nation selected by the Centers for Medicare & Medicaid Services (CMS) to participate in a five-year initiative focused on decreasing the incidence of heart attacks and strokes through prevention. (Initiative began in 2016.)

- **First hospital in Wyoming to offer the DATscan and Axumin medical imaging procedures** that can help confirm parkinsonian syndrome and suspected prostate cancer recurrence.
- **First hospital in Wyoming to offer a virtual care option for Cheyenne-area adults through a program called SmartExam.**
- **First hospital in Wyoming to launch MyChart Bedside**, a mobile- and tablet-based application to provide patients with information about their treatment, condition and hospital stay.
- **Opened a newly remodeled Wound Care & Hyperbaric Medicine Clinic.** The clinic was expanded and remodeled to provide for a more comfortable patient experience and to improve staff workflows.
- **Cheyenne Regional Medical Group provided video visits to their patients via our health system's MyChart patient portal.** This new service is expected to be widely available to CRMG patients in the fall.
- **Recognized as an early adopter of Cosmos, an Epic platform** that analyzes data to support evidence-based patient care research and enhanced clinical workflows. Cheyenne Regional is among the first Epic-based organizations to participate in Cosmos, placing us in the top 10% in the Epic Community. **Emergency Department began offering virtual visits** for patients with symptoms of COVID-19 or who needed emergency care for non-life-threatening conditions.
- **The Leona M. and Harry B. Helmsley Charitable Trust funded the purchase of eight LUCAS mechanical chest compression devices for CRMC.** This donation was part of the Trust's multimillion-dollar effort to save the lives of COVID-19 patients and protect frontline workers caring for them.
- **Entered into a partnership with the University of Wyoming's Fay W. Whitney School of Nursing.** The partnership will create a nursing faculty position at UW that will focus on expanding the growth of nurses throughout Wyoming. The partnership will also emphasize making higher education available to Cheyenne Regional nurses.

Grant Awards to the Institute of Population Health: 2019

Our Institute of Population Health was awarded the following large grants, which will help us work toward improving the health and well-being of our community:

- A two-year prevention grant of \$787,000 to address substance abuse and suicide prevention efforts in Laramie County.
- A two-year opioid response grant of \$1.5 million to allow for Medication Assistance Treatment services for southeastern Wyoming residents who are addressing opioid use disorder.
- A three-year Law Enforcement Assisted Diversion grant of \$600,000 to divert community members engaged in low-level drug crimes from the criminal justice system and into treatment programs that offer long-term support.

