Centers for Medicare & Medicaid Services Rating
• A top 5-star hospital for quality by the Centers for Medicare & Medicaid Services; January 2020.

Healthgrades Awards & Achievements
Healthgrades, a national hospital and health system quality ratings organization:
• 2019 and 2020 America’s 250 Best Hospitals Award™ (The distinction places CRMC in the top 5 percent of more than 4,500 hospitals assessed nationwide for its superior clinical performance.)
• America’s 100 Best Hospitals for General Surgery for 2020.
• Top 5% of hospitals in the nation for overall pulmonary services for 2019-2020 and for being among the top 10% in the nation for overall pulmonary services for 2017-2020.
• Top 10% of hospitals in the nation for cardiology services, stroke treatment, gastrointestinal services and general surgery for 2019-2020.
• Awarded CRMC the following specialty awards:
  - Pulmonary Care Excellence Award™ for 4 Years in a Row (2017-2020)
  - Stroke Care Excellence Award™ for 2 Years in a Row (2019-2020)
  - Gastrointestinal Care Excellence Award™ for 2 Years in a Row (2019-2020)
  - General Surgery Excellence Award™ for 2 Years in a Row (2019-2020)
• Recognized CRMC as a top five-star recipient for the following:
  - Coronary interventional procedures (2020)
  - Treatment of heart attack (2019-2020)
  - Treatment of heart failure (2015-2020)
  - Treatment of stroke (2018-2020)
  - Treatment of sepsis (2011-2020)
  - Treatment of pneumonia (2012-2020)
  - Treatment of respiratory failure (2013-2020)

Awards & Achievements for 2019-2020
• First hospital in Wyoming to receive Chest Pain Certification from The Joint Commission. The certification is considered the Gold Seal of Approval for hospital’s that diagnose and treat patients with chest pain, including heart attacks and other acute coronary syndromes.
• Laboratory was accredited by the College of American Pathologists and the American Association of Blood Banks (January 2020) and The Joint Commission (February 2020).
• Acute Rehabilitation Unit was accredited in July 2018 by the Commission on Accreditation of Rehabilitation Facilities for both general and stroke rehabilitative services.
• Designated as a Primary Stroke Center by The Joint Commission and the American Heart Association/American Stroke Association. CRMC earned the Joint Commission’s Gold Seal of Approval and the American Heart Association/American Stroke Association’s Heart-Check mark for Advanced Certification for Primary Stroke Centers.
• Received Magnet Recognition. The Magnet Recognition Program recognizes organizations that align their goals to improve the organization’s patient outcomes and delivering the best care.
• Cardiovascular service line was jointly recognized by the American Heart Association/American Stroke Association and U.S. News & World Report for superior cardiac and stroke care in the magazine’s 2019 edition of Best Hospitals.

• Presented with the American Heart Association/American Stroke Association’s Get With The Guidelines®-Target: Stroke Honor Roll Elite Gold Plus Quality Achievement Award. The goal of the “Get With The Guidelines” stroke program is to speed recovery and reduce death and disability for stroke patients. This was the fourth year for Cheyenne Regional to receive a stroke care award.

• Received the American College of Cardiology’s National Cardiovascular Data Registry (NCDR) Chest Pain – MI Registry Platinum Performance Achievement Award. CRMC was one of only 225 hospitals nationwide to receive this honor. The award recognizes Cheyenne Regional’s commitment and success in implementing a higher standard of care for heart attack patients and signifies that Cheyenne Regional has reached an aggressive goal of treating these patients to standard levels of care as outlined by the American College of Cardiology and the American Heart Association clinical guidelines and recommendations.

• Received the American Heart Association’s Get With The Guidelines®-Heart Failure Gold Plus Quality Achievement Award. This award recognizes CRMC’s commitment to ensuring heart failure patients receive the most appropriate treatment according to nationally recognized, research-based guidelines, with the goal of speeding recovery and reducing hospital readmissions for heart failure patients. This is the second year in a row that Cheyenne Regional has received a Get With The Guidelines award for heart failure care.

• Presented with the American Heart Association’s Get With The Guidelines®-Resuscitation Silver Quality Achievement Award. The award recognizes CRMC’s commitment to ensuring patients receive the most appropriate resuscitation treatment according to nationally recognized, research-based guidelines, following an in-hospital or out-of-hospital event.

• American Heart Association’s ICD quality program: CRMC’s performance was perfect on the seven publicly reported measures for the American Heart Association’s ICD quality program. (2018)

Innovative Technology and Care: 2018-2020
• First in Wyoming and the region to install a state-of-the-art Philips Ingenia Ambition 1.5T X MRI machine.
• First facility in Wyoming to install a Mamava breastfeeding pod to offer visiting moms a secure, clean and private space to nurse their babies or pump breast milk.
• Wyoming PACE (Program of All-Inclusive Care for the Elderly) moved into a new facility in 2019 to accommodate the program’s growth. Wyoming PACE is a service of the Cheyenne Regional Health System.
• First hospital in Wyoming to implant the Micra, the world’s smallest pacemaker.
• First hospital in Wyoming to implant the Inspire sleep therapy device.
• First hospital in Wyoming to perform the Intracept procedure for low back pain.
• First hospital in Wyoming to implant a CardioMems™ HF device, a small pulmonary artery pressure sensor that can be used to treat a select group of heart failure patients.
• Launched its first-ever remote patient monitoring system for congestive heart failure patients.

• Million Hearts® Cardiovascular Disease Reduction Model: Cheyenne Cardiology Associates (CCA) was one of 516 medical clinics from across the nation selected by the Centers for Medicare & Medicaid Services (CMS) to participate in a five-year initiative focused on decreasing the incidence of heart attacks and strokes through prevention. (Initiative began in 2016.)
• First hospital in Wyoming to offer the DATscan and Axumin medical imaging procedures that can help confirm parkinsonian syndrome and suspected prostate cancer recurrence.
• First hospital in Wyoming to offer a virtual care option for Cheyenne-area adults through a program called SmartExam.
• First hospital in Wyoming to launch MyChart Bedside, a mobile- and tablet-based application to provide patients with information about their treatment, condition and hospital stay.

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